

Unified Communications Compliance Recording



Record Skype for Business Calls Reliably with an IPC Solution

Solution sheet

Has your firm implemented Skype® for Business? Is it recording these communications for compliance requirements? IPC offers smart solutions to help ensure your Skype for Business calls and other communications are recorded reliably. Take a look at how we can help.

“Unified Communications” describes the use of VoIP solutions such as Skype for Business (formerly known as Microsoft® Lync®). Current trends indicate that firms are replacing traditional PBXs with services such as Skype for Business as they offer cost savings and administrative flexibility as well as increased security and easier call quality management.

Conversations and collaborations using Skype for Business need to be recorded and archived for compliance purposes. But recording Skype for Business reliably across an enterprise can be highly complex. We offer the expertise and relationships with recording solution providers to install and maintain your Skype for Business recording infrastructure alongside your firm’s “traditional” telephony estate. And IPC offers customers the same level of technical and compliance knowledge and support in unified communications recording as in traditional fixed and mobile end-points.

IPC and SKYPE for BUSINESS

IPC solutions for unified communications allow regulated entities who are users of Skype for Business to place calls directly from their communications system and be recorded. This includes recording all Skype for Business voice, chat, video and application sharing communications.

Additionally, with IPC, customers benefit from:

- A single source provider with industry-leading compliance experience and product solutions
- Assurance services to help ensure product performance and overall compliance
- Archiving and retention policies
- Speech analytics
- Ethical walls capabilities for proactive compliance
- Policy engine capabilities
- Global standards and service support

It is all made possible through our partner agreements with NICE Systems and Verba, as well as working directly with Microsoft on integration for communication systems

Getting Started with a Better Solution

It's easy to put your firm on the right path to more proactive compliance and unified communications recording. We can even create a proof of concept to help quickly demonstrate the value of using IPC with your Skype for Business communications. Here's how this can begin for you:



Fig 1. Suggested pathway for Skype for Business recording project scoping, POC and Deployment

Contacts us to find out more information about the Unified Communications Recording options from IPC

Email: info@ipc.com | www.ipc.com



About IPC

IPC is a technology and service leader that powers financial markets globally. We help clients anticipate change and solve problems, setting the standard with industry expertise, exceptional service and comprehensive technology. With customers first and always, we collaborate with each to understand their individual needs to help make them secure, productive and compliant within our connected community. Through service excellence, long-developed expertise and a focus on innovation and community, we provide agile and efficient ways for our customers to accelerate their ability to adapt to the ever-changing requirements for advanced data networks, compliance and collaboration with all counter-parties across the financial markets.

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